Security Guards (part-time)

Position Overview:
The Mahaiwe is hiring security guards to assist with crowd management, safety and security for large theatrical events. The ideal candidates will possess good customer relations and communication skills, and be able to interact effectively with audience members, Mahaiwe staff, visiting artists and crew members.

- Hours vary and include evenings and weekends, depending on event schedule.
- Reports to House Manager.
- Pay: $16-18/hour based on experience.

Primary responsibilities:
- Secure premises and personnel by patrolling the theater and all access points.
- Ensure personal safety of the visiting artists and general safety of patrons.
- Assist with crowd management, as directed.
- Check identification and badges of persons entering the backstage area.
- Assist in emergency and fire alarm evacuation procedures.
- Respond to any unusual activities or distress.
- Ensure that all ticket buyers, guests, staff, artists, and visitors experience a welcoming and inclusive environment.

Requirements:
- Must be able to stand for extended periods of time, climb stairs, and to lift up to 50 pounds.
- Must possess good customer relations skills; be able to take direction from superiors and communicate and interact effectively with Security peers, other employees, and the public.
- Ability to work independently using good judgment and common sense.
- Readiness to work in an environment that values and includes diverse group identities.
- Ability to interact firmly yet graciously with the public.
- Team player able to work in a fast-paced environment.

Additional Desirable Experience:
- Experience in the security field, emergency response, law enforcement, military, or graduate of accredited security-related program.
- First aid/CPR training
- Experience working with communities of color, immigrant communities, non-English speaking communities, or communities with low income.
- Ability to converse in Spanish or Portuguese.

How to Apply: Send resume and a brief paragraph in answer to each of the following questions to HR@mahaiwe.org.
1. What about this job particularly appeals to you?
2. What makes you uniquely qualified for this job?
3. How would your current co-workers describe you?

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